



ULS COMPANY PROFILE

2026

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www.unitelifts.co.uk 





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MISSION *Statement*



UNITE
LIFT SERVICES LTD

We take great pride in our conscientious and meticulous approach to delivering exceptional value and a consistently dependable service. This commitment is firmly underpinned by a culture of excellence in customer relations at every level of engagement. Through the continuous monitoring of client satisfaction and service performance, we strive to foster enduring partnerships, drive repeat business, and achieve sustained customer loyalty.



About Us...

Founded in 2017, Unite Lift Services Ltd has consistently upheld the highest standards of quality, which remain the cornerstone of our operations. This unwavering commitment has underpinned our sustained year-on-year growth, a success largely attributed to long-standing client relationships, word-of-mouth referrals, and our distinctive, value-oriented pricing models.

We pride ourselves on delivering a truly bespoke service, where each client receives our undivided attention and meticulous care. Our directors, management team, and staff alike champion a culture of proactive and transparent communication, including scheduled site meetings, to ensure our promise of excellence is continually fulfilled.

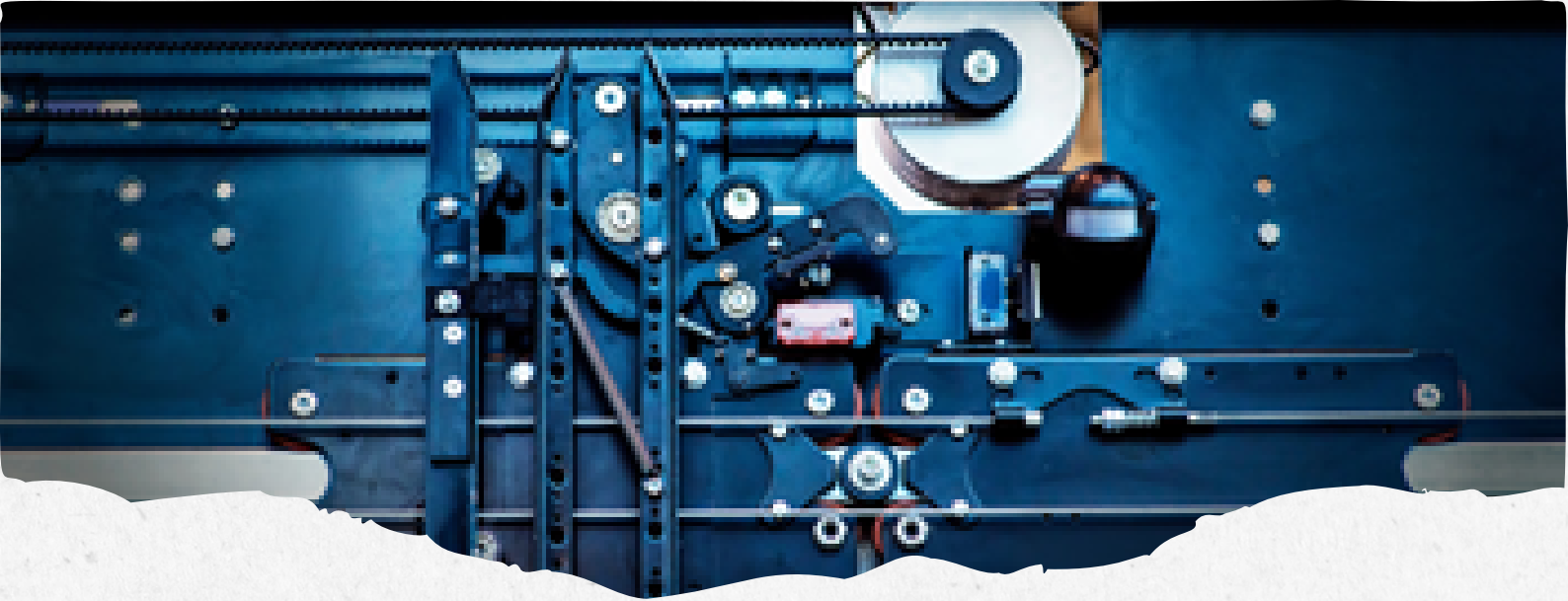
Headquartered in Walderslade, Kent, with excellent transport links, ULS adopts a modern, environmentally conscious approach. All remote personnel adhere strictly to our Lone Working and Health & Safety protocols, ensuring the highest standards of safety, compliance, and operational integrity.



Unlike many major industry players, Unite Lift Services Ltd offers a distinct and highly responsive advantage: we use all of our own in-house engineers. This capability allows us to maintain exceptional responsiveness and minimise downtime, ensuring that reported issues are addressed with speed, precision, and professionalism.

As a forward-thinking and client-centric organisation, we place people and their movement at the heart of everything we do. We recognise the critical role that vertical transportation plays in the safe and efficient operation of modern buildings—facilitating the seamless movement of both individuals and goods across a variety of environments.

Our technicians stand at the forefront of industry innovation, embracing emerging technologies and methodologies that are reshaping the lift sector. With the UK's urban landscape increasingly evolving upwards, we understand the imperative for intelligent, purpose-built lifting solutions designed to meet the complex demands of contemporary architecture. This insight drives our commitment to delivering systems that are not only technically robust but also future-ready.



Customer satisfaction is at the core of our quality assurance framework. Our track record—marked by zero callbacks or insurance directives following lift inspections—reflects the precision and reliability of our work.

From bespoke installations to upgrades of existing systems, we deliver tailored solutions grounded in technical expertise and a clear understanding of your operational needs.

Our proactive maintenance and servicing programs ensure smooth facility operations, long-term reliability, and uncompromising user safety. We build lasting partnerships that offer more than service—we deliver peace of mind.

OUR SERVICES



We Offer...

- Emergency Lift Breakdowns
- Lift Inspections
- New Lift Installations
- Lift Maintenance & Servicing
- Lift Modernisation & Upgrades
- Lift Repairs
- LOLERS
- 24/7 Emergency Cover



OUR SERVICES



We're a good fit for...

- Retail
- Care Homes
- Schools, Colleges & Universities
- Hotels
- Restaurants
- Government Buildings
- Block Management
- Facilities Managers
- Healthcare
- Warehouse
- Leisure Facilities





What Makes Us Exceptional

Powerful Communication

We log your enquiry and assign it to the most suitable team member to ensure a prompt and effective response. Clear communication is maintained throughout, including follow-up after the work is complete.

We manage every customer relationship with care, aiming to be your first choice for future inspections and servicing needs.

Precise Diagnosis

Upon arrival, our technicians carry out a thorough investigation to identify the root cause of the issue. We isolate the work area and safely deactivate all necessary mechanisms during the assessment, and safely deactivating relevant systems. We stay for the full scheduled time — if not longer — to ensure your lift is left safe and fully functional.



What Makes Us Exceptional

Qualified Technicians

All our lift engineers hold a minimum NVQ Level 3 qualification, with many advancing to Level 4 and bringing additional industry-recognised experience.

Our team's expertise spans both mechanical and electrical systems, enabling us to service and support all types of lifts with confidence and precision.

Outstanding Service

When you work with us, we become an extension of your operation. We aim to build long-term relationships, developing a deep understanding of your lift and your building's needs. With detailed service records, we ensure every recommendation is informed, practical, and in your best interest.



What Makes Us Exceptional

Industry Complaint

We strictly follow all health and safety regulations, with no shortcuts taken—ever. Lift and building safety requires strict compliance at all times

Key standards we adhere to include LOLER 1998, PUWER 1998, the UK Supply of Machinery (Safety) Regulations 2008, and BS EN 81-80.

Satisfied Customers

Join the many satisfied clients who trust our expertise time and again. When it comes to lifts, we aim to be your first point of contact—every time.

Many of our long-standing clients have been with us for years, and even our newer engineers bring loyal customers into our care. With ULS, you gain a trusted partner committed to your ongoing success.



What Makes Us Exceptional

Safety First

Managing risk is central to our operations and your goal of maintaining a safe environment. At every stage, we prioritise the safety of your lift users — ensuring mechanical integrity, clear signalling, and fully functional components.

Our approach is guided by industry best practices and standards set by leading bodies in the sector.

Thorough Inspections

At the core of our operations is the problem-solving expertise of our engineers. Their ability to interpret technical drawings and apply health and safety best practices ensures efficient and safe solutions.

Our passion for the work we do helps protect your lift users and supports the long-term performance of your building.

Our commitment is to your safety, reliability, and continued peace of mind.

Vertical Lift Solutions



- Passenger Lifts
- Goods Lifts
- Firefighting Lifts
- Scenic Lifts
- Platform Lifts
- Stair Lifts
- Step Lifts
- Dumbwaiters



OUR SERVICES WILL HELP YOU TO...

- Adhere to legally mandated inspection intervals, ensuring your lift is regularly assessed and remains fully compliant.
- Maintain detailed service records, documenting all maintenance activities and corrective actions for full traceability.
- Follow manufacturer guidelines, aligning with recommended practices and proactively planning for future upgrades or modifications.
- Conduct structured risk assessments, enabling the identification and application of the most effective corrective measures.
- Schedule any necessary remedial or extended works promptly following operational inspections to maintain lift integrity and performance.

TREAT YOURSELF TO A BETTER TOMORROW

Start adopting practices that will save you from a litany of troubles down the line





CONTACT US



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- **Health & Safety Policy**
- **Environmental Policy**
- **Anti-Bribery Policy**
- **Equal Opportunity & Diversity Policy**
- **GDPR Policy**
- **Safeguarding Policy**
- **Modern Slavery Policy**
- **Quality Policy**

OUR POLICIES

For a copy, please email louise@ulslifts.co.uk



UNITE
LIFT SERVICES LTD

Our Clients Include...

Our Clients include:



Good Morning,
Firstly I would like to commend you on the timely completion of the project at Rectory Road, my client was impressed with the finish of the lift. It was refreshing to work with a company that issued a programme of works and completed it on time.
The feedback I got from site was very positive and when asked the engineers went above what was expected of them, the site was kept clean and there was little mess or rubbish left out at any time.

To whom it may concern.
From my experience working with Unite Lift services, I would recommend this company for any future works and they will be on the top of our list of prospective contractors.
Their team was professional, had good communication skills and kept us well informed of the progress of the project, it was finished on time with a minimal items list which was completed quickly.
Good 5 star service.

Kind regards and look forward to working with you on the next project.

PROJECT – RECTORY RD – FEB/MARCH 2025

I would like to mention on behalf of Unite Lifts, concerning works completed for the London Borough of Hammersmith and Fulham
The work involved complete modernisation back to the guides. Unite Lifts carried out this modernisation with complete professionalism and organisation that helped the works to be completed on time and no fuss. We are extremely happy with the way Unite Lifts completed this site and would recommend they be considered for any future sites.
PROJECT – SEAGRAVE LODGE - 2025



Our Accreditations



THE LIFTS REGULATIONS 2016 – SCHEDULE 18
APPROVED BODY NUMBER: 1291



Construction Skills
Certification Scheme





SUMMARY

- We are an independent lift company
- We pride ourselves on excellent customer communication
- We offer good value for money
- We offer 100% customer satisfaction
- We ensure customer service is our no 1 priority



Don't Delay Contact us today

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